

Debunking Top AP Automation Myths in Healthcare



The need for greater operational efficiency, cost reduction and workforce productivity in our economically uncertain environment continues to push companies toward accounts payable (AP) automation adoption in their finance departments. One business sector falling short in embracing the benefits of AP automation is healthcare.

So, what's keeping so many hospitals and health systems from fast forwarding into the 21st century and implementing this vital technology? Conversations our Remitra® team has had with healthcare leaders and finance professionals reveal a consistent set of myths that lead to roadblocks and questions, hampering AP automation adoption in their organizations.

To help separate fact from fiction, here are AP automation myths we regularly hear from healthcare providers – and the truths behind them.

Myth: It's impossible to go paperless.

Fact: Providers can eliminate paper and PDF POs, invoices and paper checks with Remitra.



Myth: Electronic payment methods aren't secure.

Fact: Paper checks are more prone to fraud and theft than Remitra electronic payment methods.

Myth: AP automation is suited for acute care; it doesn't apply to physician practices and other non-acute providers.

Fact: Remitra AP automation isn't just for hospitals, it can create efficiencies for any type of healthcare organization including physician practices, long-term care facilities, surgery centers and more.



Myth: Automating AP processes costs too much.

Fact: Remitra AP automation can help reduce expenses and generate dollars back to the healthcare organization.



“When we realized that we were overcharged \$7 million due to invoicing errors that were completely avoidable, there was no question we had to make a major change to the way we process invoices and payments. Between the visibility that we unlocked combined with the collaboration that Premier is bringing to the market with the launch of Remitra, we are optimistic that the industry is on the precipice of tackling this systemic issue.”

– **George Godfrey**
SVP and Chief Supply Chain Officer
Baptist Health South Florida

“The Remitra team made it really easy to collaborate and build a better, more streamlined invoicing process – all while we were switching ERP systems. It's refreshing to have this type of partnership and collaboration with a software provider where your needs are heard and responded to with flexibility.”

– **Cynthia Rodas**
Manager of Technology, Controls and Accounts Payable
Bon Secours Mercy Health

Myth: Automating AP processes takes up too much time and AP team bandwidth is already stretched too thin.

Fact: The Remitra team takes on most of the implementation work so there's very little manpower investment time on the part of hospitals and health systems.



Myth: Any planned upgrades to the ERP system should be completed before starting other process or technology changes.

Fact: The Remitra AP automation technology can be implemented any time, but if an ERP upgrade is planned, addressing both at once can be advantageous.

Myth: Automating AP will lead to staff layoffs.

Fact: The Remitra AP automation is designed to act as a 'labor extender' in the finance department.



Follow the facts – don't let these AP automation myths hold your healthcare organization back.

Want more? Check out our [blog](#) that dives deeper into these myths and facts, then discover all that [Remitra AP automation](#) can do for your healthcare organization.